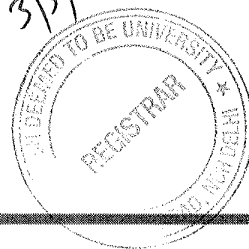
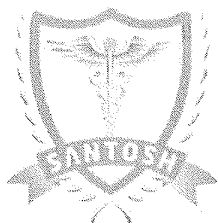


Stakeholder Feedback report as Stated in the Minutes of  
the Governing Council / Syndicate / Board of Management

| S. No. | Year  | Page No. |
|--------|---|----------|
| 1      | Feedback of Stakeholders of University –<br>2021-2022 | 1 – 4    |
| 2      | Feedback of Stakeholders of University –<br>2020-2021 | 5 – 8    |
| 3      | Feedback of Stakeholders of University –<br>2019-2020 | 9 – 11   |
| 4      | Feedback of Stakeholders of University –<br>2018-2019 | 12 – 14  |
| 5      | Feedback of Stakeholders of University –<br>2017-2018 | 15 - 17  |

*[Handwritten Signature]*  
3/5/2024





# SANTOSH

Deemed to be University

(Established u/s 3 of the UGC Act, 1956)

**Action Taken report  
of  
Feedback from Stakeholders of the University  
(2021-22)**

| STAKEHOLDERS | SUGGESTIONS  | RECOMMENDATIONS  |
|--------------|--|--|
| STUDENTS     | <ul style="list-style-type: none"><li>• Access to variety of study material through e content.</li></ul> | <ul style="list-style-type: none"><li>• More content was being created by the faculty on relevant topics in the Media Lab and the e content was documented. LCS helped to capture lectures for e-learning.</li></ul>                 |
| TEACHERS     | <ul style="list-style-type: none"><li>• Students to be trained for Learning by Searching.</li></ul>      | <ul style="list-style-type: none"><li>• Students formed groups and are assigned topics for Self-Directed Learning supervised by created facilitators. This helped them to become independent learners and gain confidence.</li></ul> |

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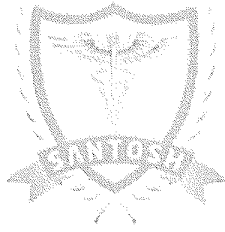
|               |  |   |
|---------------|--|---|
| ALUMNI        | <ul style="list-style-type: none"> <li>• Research topics to be included that brings about more meaningful benefit to the patients</li> </ul>                     | <ul style="list-style-type: none"> <li>• More orientation is being generated for Translational Research by number of workshops conducted encouraging faculty and students. Motivation done to apply for research grants.</li> </ul> |
| PROFESSIONALS | <ul style="list-style-type: none"> <li>• Students to be given more opportunities to create awareness on health issues while on Medical/ Dental Camps.</li> </ul> | <ul style="list-style-type: none"> <li>• Students are being better prepared for Awareness Health camps and also be encouraged to be prepared for disaster management.</li> </ul>  |

Asg 3/5/2024



*Dakshina*

Dr. Dakshina Bisht  
 Director IOAC  
 Santosh Deemed to be University  
 Ghaziabad



# SANTOSH

Deemed to be University

(Established u/s 3 of the UGC Act, 1956)

**THE MINUTES OF THE 54<sup>th</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON  
04.08.2021 AT 3.00 P.M. IN THE CONFERENCE HALL, SANTOSH DEEMED TO BE  
UNIVERSITY, GHAZIABAD, NCR DELHI**

-:0:-

The Members of the Board of Management who were present in the Meeting the Attendance list is attached in this regard.

At the outset, the Vice Chancellor Dr. Tripta S Bhagat welcomed all the members of the Board of Management.

The following Agenda Items were taken up for discussion:

**ITEM: 1**

**CONFIRMATION OF THE MINUTES OF 53<sup>rd</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 16.06.2021 AT 3.00 P.M.**

The Minutes of the 53<sup>rd</sup> meeting of the Board of Management held on 16.06.2021 at 3.00 P.M. were circulated to all Members of the Board of Management for their information and comments, if any. No comments were received; hence, the Minutes were confirmed.

**ITEM:2**

**ACTION TAKEN ON THE MINUTES OF 53<sup>rd</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 16.06.2021 AT 3.00 P.M.**

The Action were taken on the Minutes of 53<sup>rd</sup> meeting of the Board of Management held on 16.06.2021 at 3.00 P.M. were noted by the Members of the Board of Management. The decisions of the Board of Management as approved in its meeting held on 16.06.2021 were conveyed to all concerned.



ITEM NO: 32

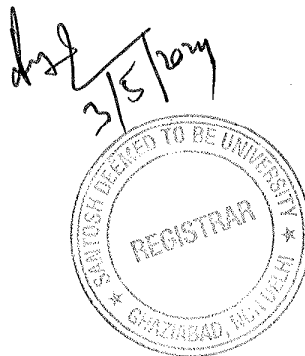
**TO CONSIDER THE SUGGESTIONS AND ACTION TAKEN REPORT OF FEEDBACK FROM STAKEHOLDERS OF THE UNIVERSITY- SANTOSH DEEMED TO BE UNIVERSITY, GHAZIABAD, DELHI NCR**

The Members of the Board of Management considered the suggestions and action taken report of feedback from stakeholders of the university for the academic year 2021-22 submitted by the Director of IQAC - Santosh Deemed to be University, Ghaziabad, Delhi NCR and **Approved** the same.

**Sd/-**  
[Dr. V.P. Gupta]  
Registrar & Member Secretary  
Santosh Deemed to be University,  
Ghaziabad

**Sd/-**  
[Dr. Tripta S Bhagat]  
Vice Chancellor  
Santosh Deemed to be University,  
Ghaziabad

\*\*\*\*\*



**Action Taken report  
of  
Feedback from Stakeholders of the University  
(2020-21)**

| STAKEHOLDERS | SUGGESTIONS   | RECOMMENDATIONS  |
|--------------|---|--|
| STUDENTS     | Increase in variety of pre-clinical practical work to have more hands on activities | <ul style="list-style-type: none"> <li>• More emphasis on detailed pre-clinical practical work was done by ensuring log book recording and continuous assessment.</li> </ul>   |
| STUDENTS     | More Foreign Authored Books for reference.  | <ul style="list-style-type: none"> <li>• Increase in no. of books by foreign authors was upgraded in library and footfall increased.</li> <li>• Access to more International Journals enhanced learning especially for post graduates that helped in Research and Paper Presentation.</li> </ul> |
| STUDENTS     | Specific skills to be instilled in the students.                                    | <ul style="list-style-type: none"> <li>• To enhance Skill development for overall ability of student outcome.</li> <li>• Value Added Courses on certain topics were selected that are according to the requirement of the Industry for employability and entrepreneurship.</li> </ul>            |
| TEACHERS     | Need more Interactive Lectures<br>Clinical exposure                                 | <ul style="list-style-type: none"> <li>• Participative Teaching and learning were to be practiced and continuous efforts made for more Early Clinical Exposure</li> <li>• Procured the Lecture Capturing System to facilitate e-learning</li> </ul>  |

*Asd*  
*3/5/2021*



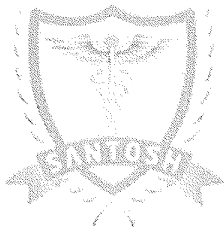
|          |  |  |
|----------|--|--|
| TEACHERS | Curriculum enrichment                          | <ul style="list-style-type: none"> <li>• Enhancement of curriculum through addition of new courses.</li> <li>• More structured Student centric methods like Self Directed Learning and Early Clinical Exposure are practiced.</li> </ul> |
| TEACHERS | More Skill based Technique to be incorporated. | <ul style="list-style-type: none"> <li>• Programs on Skill enhancement were created and conducted.</li> <li>• More investment done on equipment necessary for Skill Learning through Online and offline Mode.</li> </ul>                 |
| ALUMNI   | Widen Scope of Research Facilities             | <ul style="list-style-type: none"> <li>• More Research fund acquired for the faculty for Research projects to motivate them for Research Projects and publications.</li> </ul>   |
| ALUMNI   | Enhancing Skills for Core Value                | <ul style="list-style-type: none"> <li>• To conduct capacity building programs for students to prepare them for abilities and awareness of resource usage.</li> </ul>  |

3/5/2024



*Dakshina Bisht*

Dr. Dakshina Bisht  
 Director IQAC  
 Santosh Deemed to be University  
 Ghaziabad



# SANTOSH

Deemed to be University

(Established u/s 3 of the UGC Act, 1956)

**THE MINUTES OF THE 49<sup>th</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON  
08.08.2020 AT 11.00 AM IN THE CONFERENCE HALL, SANTOSH DEEMED TO BE  
UNIVERSITY, GHAZIABAD, NCR DELHI**

-:0:-

The Members of the Board of Management who were present in the Meeting the Attendance list is attached in this regard.

At the outset, the Vice Chancellor Dr. Tripta S Bhagat, welcomed all the Members of the Board of Management.

The following Agenda Items were taken up for discussion:

**ITEM: 1**

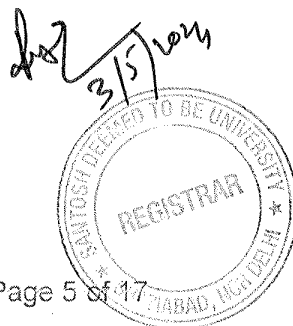
**CONFIRMATION OF THE MINUTES OF 48<sup>th</sup> MEETING OF THE BOARD OF  
MANAGEMENT HELD ON 27.06.2020 AT 12.00 NOON**

The Minutes of the 48<sup>th</sup> meeting of the Board of Management held on 27.06.2020 at 12.00 Noon were circulated to all Members of the Board of Management for their information and comments, if any. No comments were received; hence, the Minutes were confirmed.

**ITEM:2**

**ACTION TAKEN ON THE MINUTES OF 48<sup>th</sup> MEETING OF THE BOARD OF  
MANAGEMENT HELD ON 27.06.2020 AT 12.00 NOON.**

The Action Taken on the Minutes of 48<sup>th</sup> Meeting of the Board of Management held on 27.06.2020 at 12.00 Noon were circulated to all Members of the Board of Management for their information and comments, if any. No comments were received; hence, the Minutes were confirmed.





**ITEM NO: 5**

**TO CONSIDER THE SUGGESTIONS AND ACTION TAKEN REPORT OF  
FEEDBACK FROM STAKEHOLDERS OF THE UNIVERSITY- SANTOSH  
DEEMED TO BE UNIVERSITY, GHAZIABAD, DELHI NCR**

The Members of the Board of Management considered the suggestions and action taken report of feedback from stakeholders of the university for the academic year 2020-21 submitted by the Director of IQAC - Santosh Deemed to be University, Ghaziabad, Delhi NCR and **Approved** the same.

**Sd/-**  
[Dr. V.P. Gupta]  
Registrar & Member Secretary  
Santosh Deemed to be University,  
Ghaziabad

**Sd/-**  
[Dr. Tripta S Bhagat]  
Vice Chancellor  
Santosh Deemed to be University,  
Ghaziabad

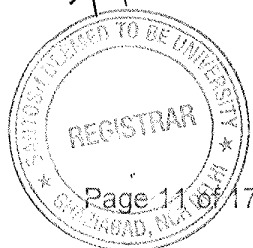
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**Action Taken report  
of  
Feedback from Stakeholders of the University  
(2019-20)**

| STAKEHOLDERS | SUGGESTIONS   | RECOMMENDATIONS  |
|--------------|---|--|
| STUDENTS     | <ul style="list-style-type: none"> <li>Reference textbooks to be increased.</li> </ul>  | <ul style="list-style-type: none"> <li>Every department upgraded their departmental library and encouraged library hours for Self- directed learning.</li> </ul>   |
| STUDENTS     | <ul style="list-style-type: none"> <li>Small group activities to be more in number to gain Team work abilities.</li> </ul>              | <ul style="list-style-type: none"> <li>More focus was given on student learning. Project Based learning was conducted by departments and small groups were created and involved in projects with presentations.</li> </ul> |
| TEACHERS     | <ul style="list-style-type: none"> <li>Departments museums to be upgraded.</li> </ul>   | <ul style="list-style-type: none"> <li>The departments upgraded museum with relevant posters and information, and specimens and catalogues were prepared.</li> </ul>   |
| ALUMNI       | <ul style="list-style-type: none"> <li>Pre-prosthetic work to be supported by latest equipment to improve Skill- development</li> </ul> | <ul style="list-style-type: none"> <li>The Preclinical department were upgraded with latest instruments and machinery to be able to engage the students and enhance their skill.</li> </ul>                                |

*Dr. Dakshina Bisht*  
3/5/2024



*Dr. Dakshina Bisht*

Dr. Dakshina Bisht  
Director IQAC  
Santosh Deemed to be University  
Ghaziabad



# SANTOSH

## Deemed to be University

No.1 Santosh Nagar, Ghaziabad-201009, NCR Delhi,  
Ph. No. 0120-2743419 Fax No. 0120-2741140 Email:santosh@santoshdeemedtobeuniversity.com

**THE MINUTES OF THE 45<sup>th</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 03.08.2019 AT 11.00 AM IN THE CONFERENCE HALL, SANTOSH DEEMED TO BE UNIVERSITY, GHAZIABAD, NCR DELHI**

**--:0:--**

The Members of the Board of Management who were present in the Meeting the Attendance list is attached in this regard.

At the outset, the Officiating Vice Chancellor Dr. Tripta S Bhagat, welcomed all the Members of the Board of Management.

The following Agenda Items were taken up for discussion:

**ITEM: 1**

**CONFIRMATION OF THE MINUTES OF 44<sup>th</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 30.04.2019 AT 3.00 PM**

The Minutes of the 44<sup>th</sup> meeting of the Board of Management held on 30.04.2019 were circulated to all Members of the Board of Management for their information and comments, if any. No comments were received; hence, the Minutes **were confirmed**.

**ITEM: 2**

**ACTION TAKEN ON THE MINUTES OF 44<sup>th</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 30.04.2019 AT 3.00 PM.**

The Action Taken on the Minutes of 44<sup>th</sup> Meeting of the Board of Management held on 30.04.2019 at 3.00 PM were circulated to all Members of the Board of Management for their information and comments, if any. No comments were received; hence, the Minutes **were confirmed**.



ITEM NO: 11

**TO CONSIDER THE SUGGESTIONS AND ACTION TAKEN REPORT OF  
FEEDBACK FROM STAKEHOLDERS OF THE UNIVERSITY- SANTOSH  
DEEMED TO BE UNIVERSITY, GHAZIABAD, DELHI NCR**

The Members of the Board of Management considered the suggestions and action taken report of feedback from stakeholders of the university for the academic year 2019-20 submitted by the Director of IQAC – Santosh Deemed to be University, Ghaziabad, Delhi NCR and **Approved** the same.

*Sd/-*  
[Dr. V.P. Gupta]  
Registrar & Member Secretary  
Santosh Deemed to be University,  
Ghaziabad

*Sd/-*  
[Dr. Tripta S Bhagat]  
Vice Chancellor  
Santosh Deemed to be University,  
Ghaziabad

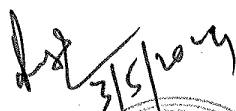

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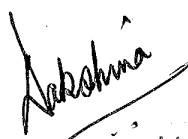
*Asst*  
*3/5/2020*



**Action Taken report  
of  
Feedback from Stakeholders of the University  
(2018-19)**

| STAKEHOLDERS | SUGGESTIONS  | RECOMMENDATIONS  |
|--------------|--|--|
| STUDENTS     | More focus on Experiential learning to improve competency. | <ul style="list-style-type: none"> <li>The Experiential learning for MBBS and BDS was executed by incorporating various hands on learning involving student, to reflect on the learning.</li> </ul>  |
| TEACHERS     | Soft Skills to be introduced to improve employability.     | <ul style="list-style-type: none"> <li>Repeated workshops were taken for Soft Skills to improve Patient- Student interaction.</li> </ul>   |
| ALUMNI       | Medical Ethics to be emphasised upon.                      | <ul style="list-style-type: none"> <li>The students were apprised about medical ethics during their clinical postings. Sessions on Bioethics week were conducted with various programs for students to fortify Professional Ethics.</li> </ul> |

  
**Dr. Dakshina Bisht**  
 Director IQAC  
 Santosh Deemed to be University  
 Ghaziabad



# SANTOSH

## Deemed to be University

No.1 Santosh Nagar, Ghaziabad-201009, NCR Delhi,  
Ph. No. 0120-2743419 Fax No. 0120-2741140 Email:santosh@santoshdeemedtobeuniversity.com

**THE MINUTES OF THE 41<sup>st</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 21.07.2018 at 11 AM IN THE CONFERENCE HALL, SANTOSH UNIVERSITY, GHAZIABAD.**

**-:0:-**

The Members of the Board of Management who were present, the Attendance list is enclosed.

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At the outset, the Officiating Vice Chancellor Dr. Yogesh Tripathi, welcomed all the Members of the Board of Management.

The following Agenda items were taken up for discussion:

**ITEM: 1**

**CONFIRMATION OF THE MINUTES OF 40<sup>th</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 11.05.2018 AT 2.30 PM**

The Minutes of the 40<sup>th</sup> meeting of the Board of Management held on 11.05.2018 were circulated to all Members of the Board of Management for their information and comments, if any. No comments were received; hence, the Minutes **were confirmed**.

**ITEM: 2**

**ACTION TAKEN ON THE MINUTES OF 40<sup>th</sup> MEETING OF THE BOARD OF MANAGEMENT HELD ON 11.05.2018 AT 2.30 PM.**

The Action Taken on the Minutes of 40<sup>th</sup> Meeting of the Board of Management held on 11.05.2018 at 2.30 PM were **NOTED** by the Members of the Board of Management.

*Yogesh Tripathi*  
  
Page 12 of 17

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**ITEM NO: 8**

**TO CONSIDER THE SUGGESTIONS AND ACTION TAKEN REPORT OF  
FEEDBACK FROM STAKEHOLDERS OF THE UNIVERSITY- SANTOSH  
DEEMED TO BE UNIVERSITY, GHAZIABAD, DELHI NCR**

The Members of the Board of Management considered the suggestions and action taken report of feedback from stakeholders of the university for the academic year 2018-19 submitted by the Director of IQAC – Santosh Deemed to be University, Ghaziabad, Delhi NCR and **Approved** the same.

**Sd/-**  
[Dr. V.P. Gupta]  
Registrar & Member Secretary  
Santosh Deemed to be University,  
Ghaziabad

**Sd/-**  
[Dr. Yogesh Tripathi]  
Officiating Vice Chancellor  
Santosh Deemed to be University,  
Ghaziabad

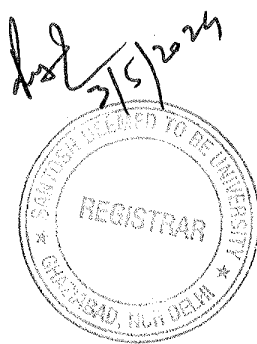
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**Action Taken report  
of  
Feedback from Stakeholders of the University  
(2017-18)**

| STAKEHOLDERS | SUGGESTIONS   | ATR   |
|--------------|---|---|
| STUDENTS     | Teaching schedule to include more clinical/pre-clinical exposure                    | <ul style="list-style-type: none"> <li>• More emphasis is being given to preclinical variety and skill-oriented teaching, bed side teaching is being included.</li> </ul> |
| TEACHERS     | Interdisciplinary topics to be included.  | <ul style="list-style-type: none"> <li>• Departments collaborated and took sessions on topics like organ based teaching.</li> </ul>                                       |
| ALUMNI       | Recent advances to be incorporated in all courses for PGs to improve employability. | <ul style="list-style-type: none"> <li>• Recent advances is being made focus for every course by regular CPC and training on latest techniques .</li> </ul>               |



*Dakshina*

**Dr. Dakshina Bisht**  
Director IQAC  
Santosh Deemed to be University  
Ghaziabad



# SANTOSH UNIVERSITY



(Established u/s 3 of the UGC Act, 1956)

**THE MINUTES OF THE 36<sup>th</sup> MEETING OF THE BOARD OF  
MANAGEMENT HELD ON 24.04.2017 at 3.00 PM IN THE CONFERENCE  
HALL, SANTOSH UNIVERSITY, GHAZIABAD.**

-:0:-

The Members of the Board of Management who were present, the Attendance list is enclosed.

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At the outset, the Officiating Vice Chancellor Dr. Yogesh Tripathi, welcomed all the Members of the Board of Management.

The following Agenda items were taken up for discussion:

**ITEM: 1**

**CONFIRMATION OF THE MINUTES OF 35<sup>th</sup> MEETING OF THE  
BOARD OF MANAGEMENT HELD ON 18.11.2016 AT 3.00 PM**

The Minutes of the 35<sup>th</sup> meeting of the Board of Management held on 18.11.2016 were circulated to all Members of the Board of Management for their information and comments, if any. No comments were received, hence, the Minutes **were confirmed.**

**ITEM: 2**

**ACTION TAKEN ON THE MINUTES OF 35<sup>th</sup> MEETING OF THE  
BOARD OF MANAGEMENT HELD ON 18.11.2016 AT 3.00 PM.**

The Action Taken on the Minutes of 35<sup>th</sup> Meeting of the Board of Management held on 18.11.2016 at 3.00 PM were **NOTED** by the Members of the Board of Management.



**ITEM NO: 9**

**TO CONSIDER THE SUGGESTIONS AND ACTION TAKEN REPORT OF  
FEEDBACK FROM STAKEHOLDERS OF THE UNIVERSITY- SANTOSH  
DEEMED TO BE UNIVERSITY, GHAZIABAD, DELHI NCR**

The Members of the Board of Management considered the suggestions and action taken report of feedback from stakeholders of the university for the academic year 2017-18 submitted by the Director of IQAC - Santosh Deemed to be University, Ghaziabad, Delhi NCR and **Approved** the same.

**Sd/-**  
[Shri. V.P. Gupta]  
Registrar & Member Secretary  
Santosh University, Ghaziabad

**Sd/-**  
[Dr. Yogesh Tripathi]  
Officiating Vice Chancellor  
Santosh University, Ghaziabad

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